

## Regional Partnership Catalyst Grant Program Behavioral Health Revenue Stream Summary Form

<b>Regional Partnership Name:</b>
<i>Totally Linking Care in Maryland, LLC (TLC-MD)</i>
<b>Program Focus</b>
<i>Behavioral Health</i>
<b>Participating Hospitals (add rows as needed):</b>
<i>1. UM Prince George's Hospital Center</i>
<i>2. UM Laurel Medical Center</i>
<i>3. MedStar Southern Maryland Hospital Center</i>
<i>4. Adventist HealthCare Fort Washington Medical Center</i>
<b>Program Summary:</b>
<p><b>Behavioral Health</b></p> <p>TLC-MD’s strategy to meet the objectives as outline by the RFA include the following:</p> <ol style="list-style-type: none"> <li>1) Crisis Call Center Air Traffic Control Technological Enhancement. TLC-MD proposes to support the Crisis Call Center Air Traffic Control Technological Enhancement to the mobile crisis call center with an advanced reporting dashboard. Features include the ability to track and connect individuals with community resources by allowing community partners to indicate appointment and/or bed availability and facilitate digital referrals. The system has the potential to coordinate with the first responder systems as well as electronic health records, emergency medical services, and schedules.</li> <li>2) Mobile Crisis Team Expansion to meet the estimated behavioral health crisis need – currently, there are only one to two mobile crisis teams serving the entirety of Prince George’s County of nearly one million residents. In order to reduce response time, designating teams for various geographic regions would make this service stronger and we would plan to do this with this funding. Furthermore, mobile crisis team expansion would enable the MCTs to also respond to SUD-related emergencies as well as mental health emergencies.</li> <li>3) Crisis Receiving and Stabilization to safely prevent unnecessary emergency room visits and hospitalizations for a large population of people with behavioral health needs without an alternative destination that is not the hospital or jail.</li> <li>4) Wrap-Around Care Coordination Program with intensive case management and care coordination to improve inpatient psychiatry readmission rate by engaging a behavioral</li> </ol>

health focused technology company to provide 24/7 technology-enabled virtual and in-person case management through their Care Coordination Program.

- 5) Transportation to support expansion of behavioral health crisis services in Prince George's County to access the services listed above. Given the county has urban, suburban, and rural environments, some areas have limited access to behavioral health services, known as "treatment deserts" as seen on the map. TLC-MD will support connecting these residents to care by providing transportation services to ensure that people are physically connected to care when necessary.

